

Troubleshooting Import Problems in TGI Games

There have only been 2 problems reported that had to do with the import option in TGI Games or Questions files. The first was a corrupted file that caused Microsoft Excel to crash. The second was that the user had so many other programs loaded into memory that it caused a protected-memory error in Windows.

The Import feature in TGI Games and Questions files is designed to move an entire set of questions from one file to another. This works between any TGI Game or Questions File. The macro is designed not to work when the selected import file is not a legal TGI file or game.

If the questions you are importing are from a TGI Game, you will probably get a splash screen that will appear when you start the import process. If this splash screen remains on the screen for an extended period of time, it will stall the import process. If this splash screen does not disappear within a few seconds – click on the 'X' in the upper right corner of the splash screen to close it. The macro will then proceed.



The import process is memory intensive. It uses what memory your computer has available. The more memory available – the faster it works. The Import Macro works by loading the opening the selected in Excel. This is done in the background and you should never see the importing file on the screen. After the macro copies all of the question data into the file, it closes the importing file and control is returned to you. It is a good idea not press the Esc key while the macro is running as this could abort the macro and leave both programs in Excel.